webex by Cisco

What's New in April 2024

A monthly look at what's new and what's coming for the Webex platform

Announcement

Demo - Be heard and seen clearly | AI Assistant

Resource to help you make the most of Webex

https://www.essentials.webex.com/

What's New in Webex App Calling

Multi Call Window enhancements

Know More

What's New In Room OS

Show more participants on devices

Support up to 64 participants in new "Large grid" view

Know More

Smart Layout

Pin participants in meetings: Select attendees & keep their video visible on screen, regardless of layout (except Focus).

Know More

Pointing and annotation for wireless shares

Outside and in call.

Know More

21:9 output resolution support in MTR mode

Know More

3rd party touch screen support for MTR

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Provides support for interactive touch enabled displays to be used with the following devices in MRT mode:

1. Room Bar
2. Room Bar Pro
3. Room Kit EQ
4. Room Kit Pro

Supported displays:

1. Samsung QMR-T Digital Signage series
2. Dell C and P Series large format displays

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Special Updates the New Webex Suite Meeting Platform

Annotation for File Sharing - Desktop

Annotate on any page of the shared file. Both the presenter and participants can manually save a PDF version of the file at any time with all the annotations and corresponding pages.

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Text tool for Annotation – Mobile Typing text instead of drawing text fingers

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Auto accept RDC requests

Easier for multiple IT experts to help same

Know More

Dynamic filmstrip resolution

Allows users to see facial expressions while someone is being presented.

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Associate a meeting to a space

A user can set their pronouns and pronun cidability in User profile and have them show in meetings. Pronouns will be visible in video label and participant list.

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Support Pronouns in-meeting

Space Association allows for seamless and continuous collaboration pre and post meeting.

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What's New in the Webex Meeting

CART manual captioning

Some prefer human captioning for accuracy. Communicate access real-time translation (CART) provides real-time text by a trained professional

Sign Language Interpretation

Host can assign sign language interpreters during meeting. A default layout with interpreter and stage is shown, but users can customize it.

What's New in Webex App?

Hide Device Activation Code

This capability allows the customer admin to control the device activation user setting within the app.

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Translate message

Translate a single message within a space to your preferred language.
Translate messages. Translate all and future messages within a space.
Choose from over 100 languages.

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Schedule send a message

This feature provides the ability for a user to schedule a message to be sent at a specified date and time

- Up to 3 months into the future
- Sent messages only. Scheduled thread replies will follow

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Set a custom time for availability: DND & Busy

This feature provides the ability for a user to set a custom time for DND and Busy hours from desktop

- DND and Busy can be set for up to 30 days

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What's New in Webex Contact Center

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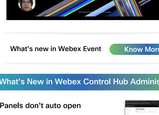
CSM April Webinar: Mastering the Webex App

24th April 2024

11:00 - 12:15 IST

Click here to register

CSM March Vidcast:



What's new in Webex Event

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What's New in Webex Control Hub Administration

Panels don't auto open

Change panels' "Default Behavior" from "Open" to "Closed" in Session Type

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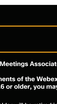

Alert

- **End of Life Notice - Classic Meetings Associated with a Space**
- **If you manage your deployments of the Webex App or have users on version 43.6 or older, you may need to take action now.**
  - Webex App version 43.5 and older will be retired in March.
  - Webex App version 43.6 will be retired in April.
  - Going forward, the minimum version of the Webex App will increase by one version each month.

Link for details

Download Webex App

DOWNLOAD HERE

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