

What's New in March 2025

A monthly look at what's new and what's coming for the Webex platform

Webex AI

Where AI works for you.

Transform experiences with AI built for your customers, your employees, and your business. When you have the most advanced AI platform, every interaction is enhanced, every decision is informed, and every moment is amplified.

Watch Video

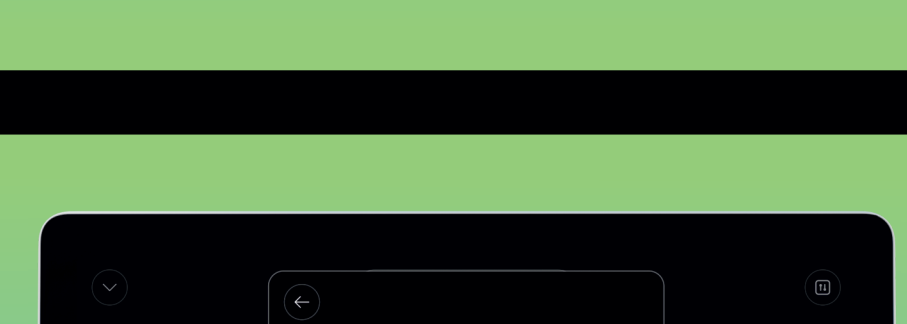
What's New In Room OS?

Director to use Virtual Lens

AI virtual lens can now also be selected by the Director to give the best possible view at all times when Speaker or Group and Speaker is selected.

Increased reach: Close up framing for people sitting at the end of those longer conference room tables

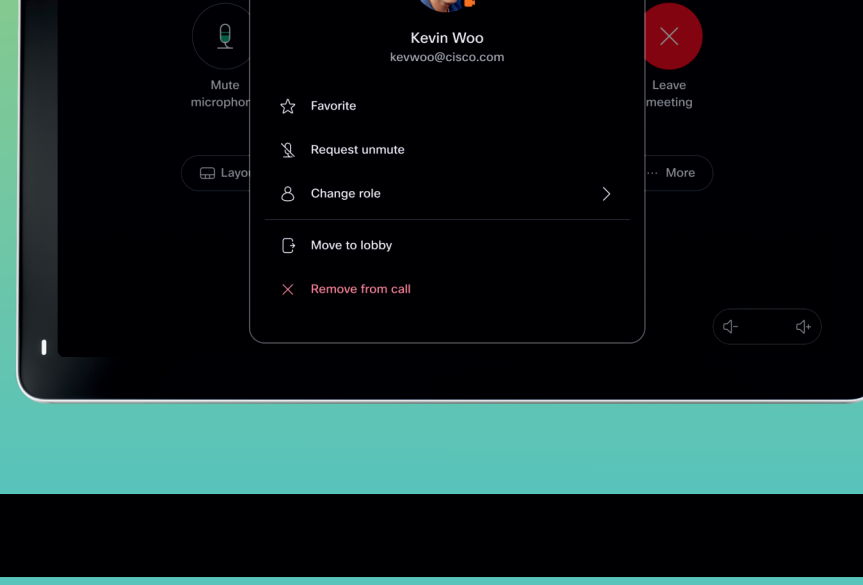
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Move to Lobby in Devices

Hosts and co-hosts can now move anyone to the lobby directly from their device. Hosts and co-hosts can also move a device to the lobby from either a Cisco device or Webex App.

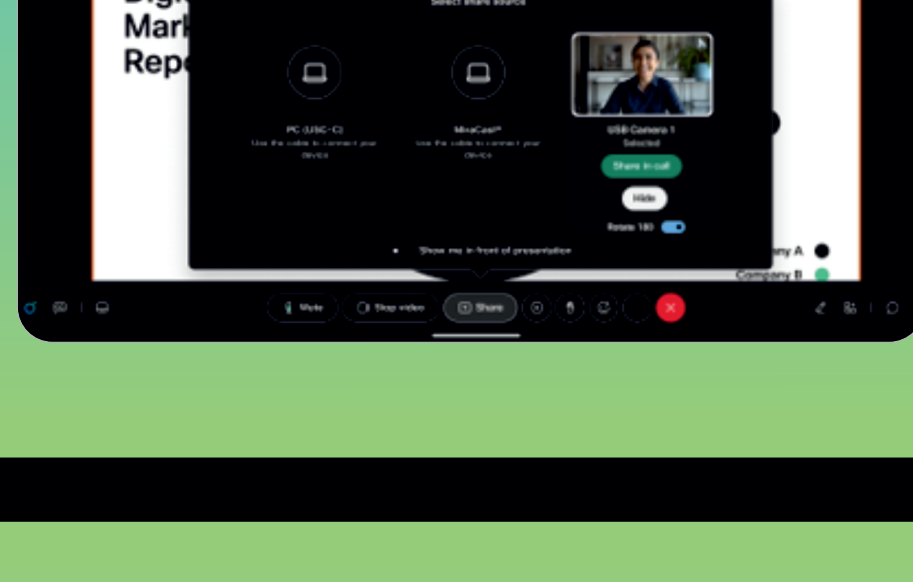
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USB content camera support

RoomOS devices now support content cameras that can be plugged into a USB port in or out of a call. Any USB2.0 camera that supports MJPEG format should work.

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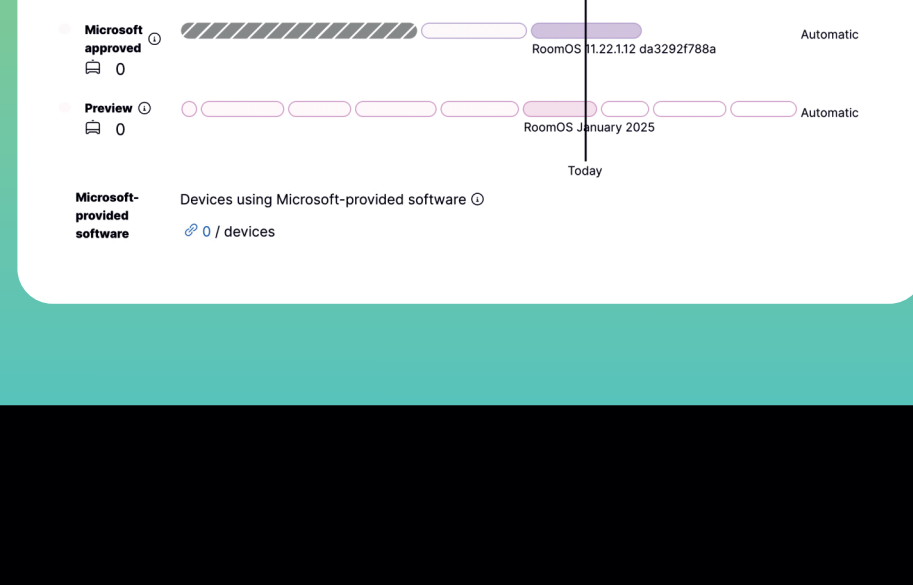


Microsoft Approved

Software channel in Control Hub

New software release channel designed for Cisco devices running the Microsoft.

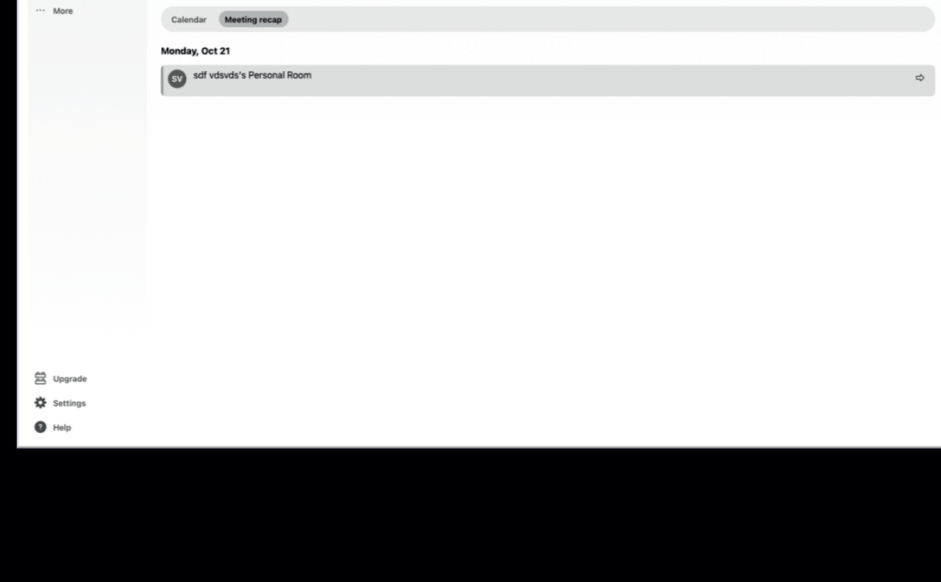
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DID YOU KNOW?

Default Landing Page change to Meeting recap for new users or new devices.

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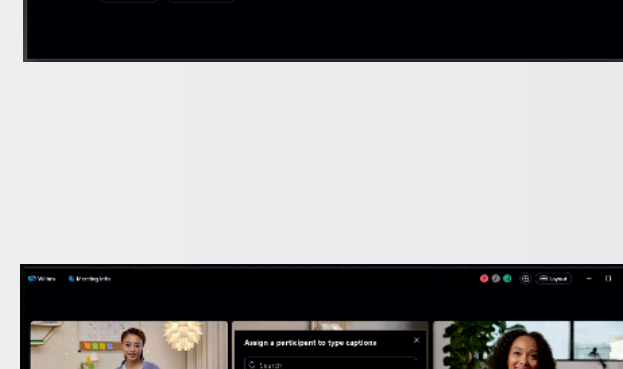
What's New in Webex Suite Meetings Platform?

Faster meeting join

Faster meeting join experience on Web client – land users on interstitial preview page directly

This provides a faster meeting join as well as a simpler more intuitive user experience.

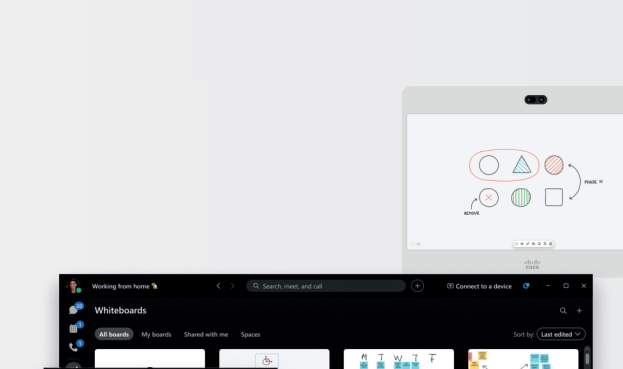
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Manual typing of Closed Captions

Manual Typing of CC makes it even easier for anyone on the meeting to be assigned as a captioner.

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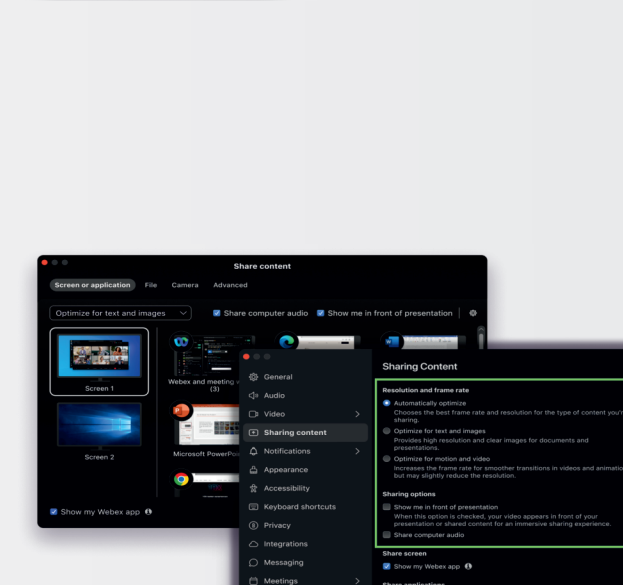
Whiteboards" Home Tab

Rename, delete, open a whiteboard onto a paired Webex device

Adding renaming and deleting a whiteboard to the "Whiteboards" home tab feature.

Additionally, if Webex app is paired to a Webex device, the user can also open a whiteboard onto the paired Webex device.

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Share options can be saved for future meetings

With this feature, Webex will remember sharing options for all future sharing and meetings.

The user can also change the sharing options in the "Sharing content" settings even not in a meeting.

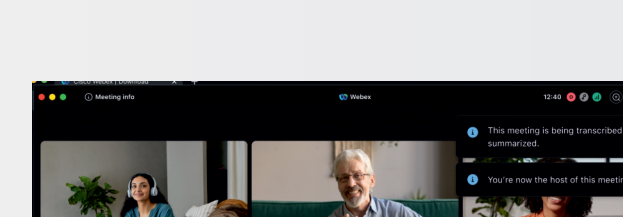
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New audio device notification with ability to change devices

Now, you'll be informed about any changes to your audio devices, making it easier to switch devices when needed.

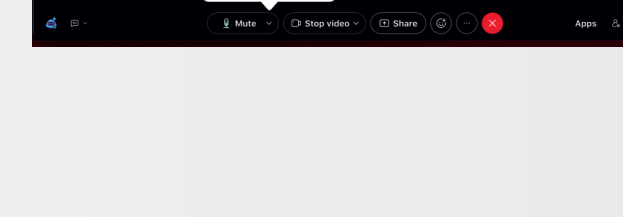
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Show speaker & mic devices upfront in the meeting

Now, when you join a meeting, a pop-up appears above Mute in the meeting controls. The pop-up shows the speaker & microphone devices currently in use. To switch to a different device, if needed, click Audio options. To dismiss the pop-up, click.

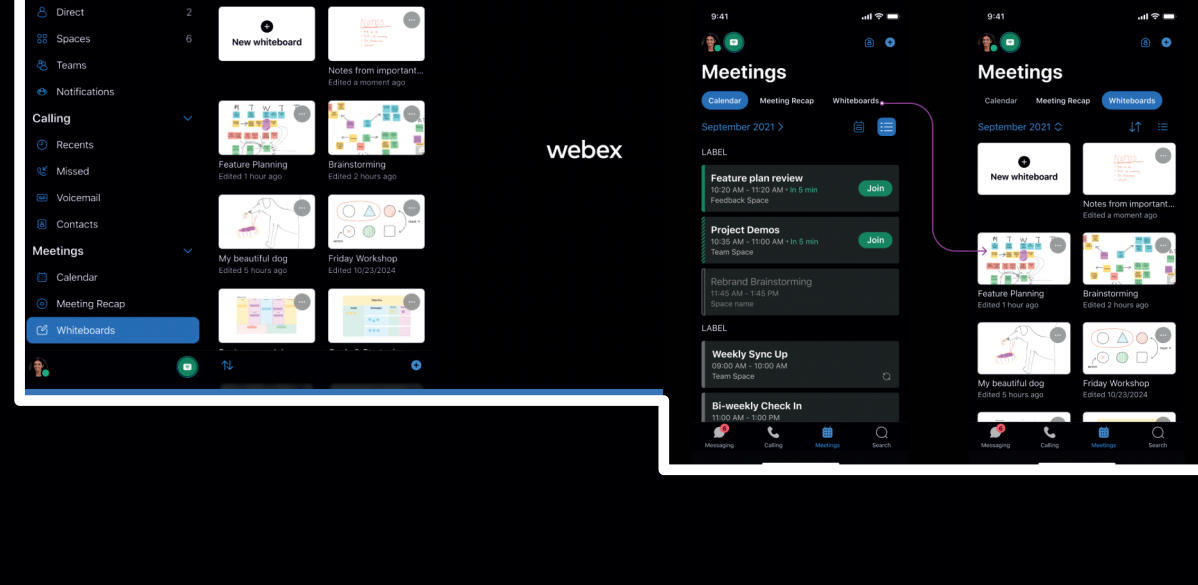
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A central place to find and manage all your whiteboards for iPhone/iPad & Android.

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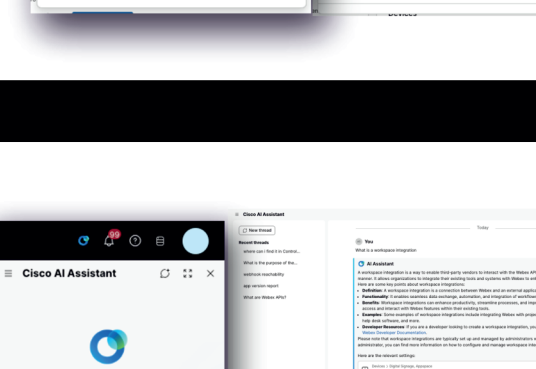


What's New in Webex Control Hub?

AI-Powered Smart Search in Control Hub

Admins can now use AI-powered smart search to find Control Hub settings quickly. There are direct links to settings, AI-generated feature summaries & related questions.

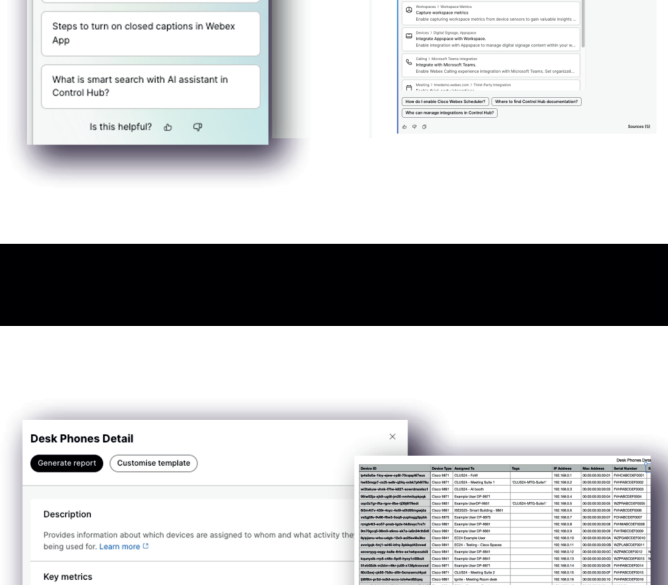
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Cisco AI Assistant in Control Hub: Conversation threads & history

Admins can create conversation threads and ask follow-up questions to the AI Assistant. This makes it easier to manage configurations and troubleshoot ongoing issues.

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Desk Phones Detail Report

Admins can access a detailed report on Cisco IP phone usage. The report tracks call and meeting frequency, hotdesking trends, and adoption rates, helping optimise resource allocation.

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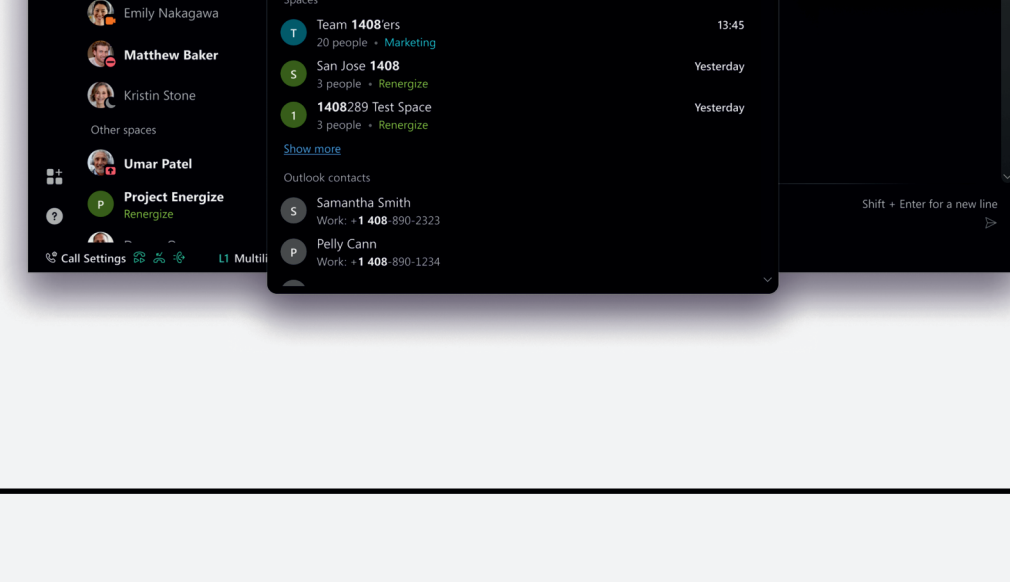


What's New in Webex Calling?

Search by Phone Number

This new capability will allow users to search by a phone number in the global search bar, dial pad, Calling Dock and transfer/conference dialog.

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Multiline on Mobile

Allows users to handle multiple lines on both iOS and Android devices.

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Get to know the Webex Beta Program

Be among the first to explore what is coming from Webex. You will get to use features and play around with new releases before anyone else. All you need to get started is a Webex account.

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Download Webex App

DOWNLOAD HERE



Webex Ambassador Program

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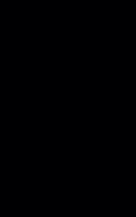
Access Webex Help Center

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Sign-up for Online Classes

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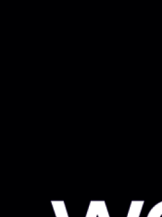
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