

What's new in April 2025

A monthly look at what's new and what's coming for the Webex platform

Control Hub Guide for Cisco Devices

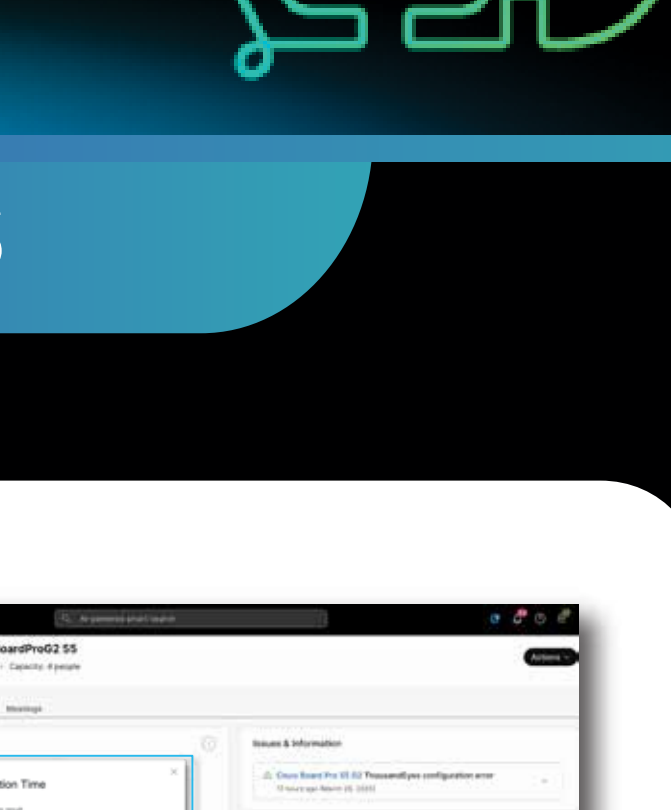


Admins: Get your Control Hub guide for Cisco devices
Our guidebook will help you configure, monitor, and troubleshoot Cisco devices and Webex services from Control Hub—making your job easier and ensuring the best user experience.

Explore the guidebook

Resource to help you make the most of Webex

<https://www.essentials.webex.com/>

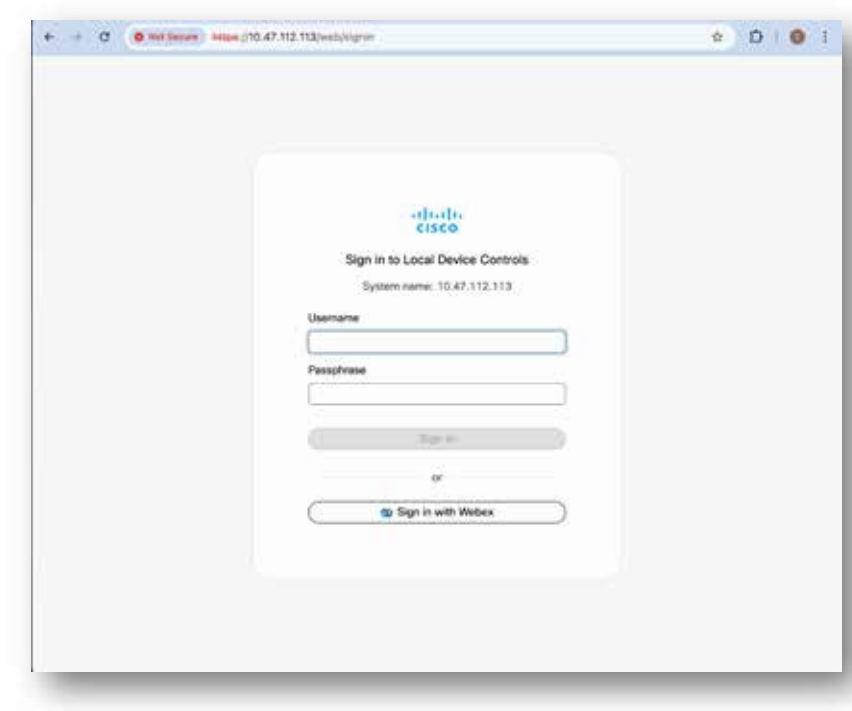


What's New In Room OS

Reverberation test in Control Hub

Control Hub Real-Time Environmental Metrics now offers Reverb Time measurements of a workspace. Measuring the reverb time allows you to take action and improve the acoustics of the workspace.

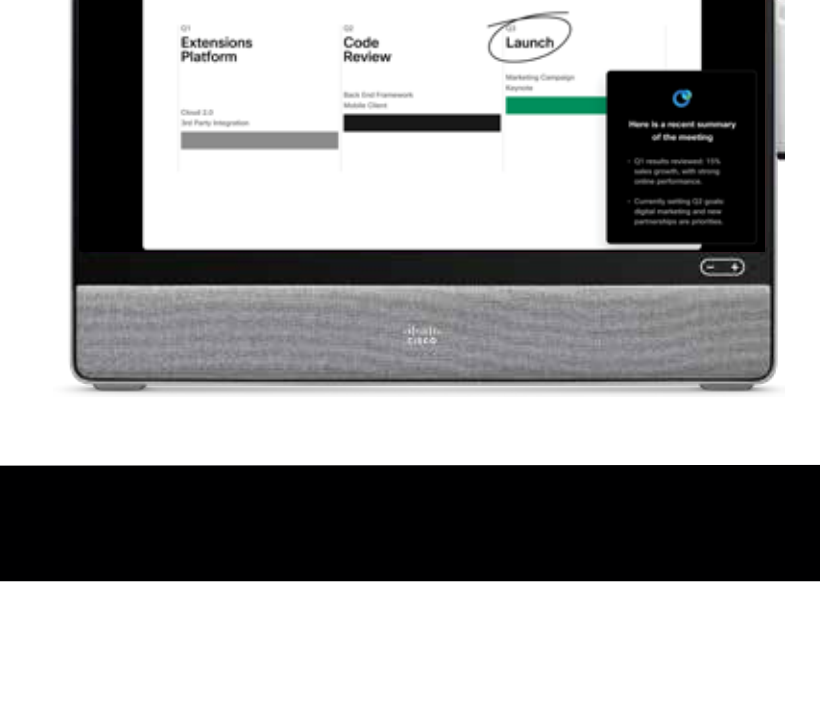
Know More



Webex login for devices

Admin login on local device web UI using Webex credentials. No local admin user required. Use your Webex credentials instead. Single source for authorization allowing customers to manage access to their fleet of devices in one central location.

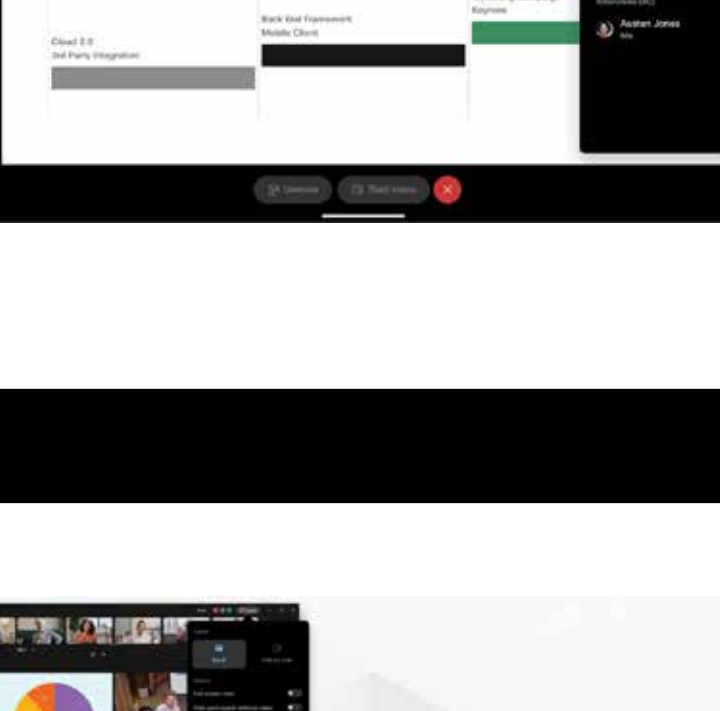
Know More



AI Assistant - Auto catch-me-up

New enhancement added to the AI Assistant. Catch up for late joiners will automatically appear in Webex meetings where meeting summary is running.

Know More



Devices support for Webex Webinar

On Cisco devices users will get an enhanced audience experience by switching from WebRTC to join using full Webex capabilities. Improves connectivity for attendee without interrupting current panelist experience.

Know More



Sync stage support on Devices

A Cisco device will now be able to handle incoming stage settings from the meeting host and sync it's layout based on what the host decides.

Know More



Webex Webinar is transitioning to the Webex Suite meeting platform to enhance customer experience by leveraging several key benefits.

Here are some experience changes in the Webex Webinar

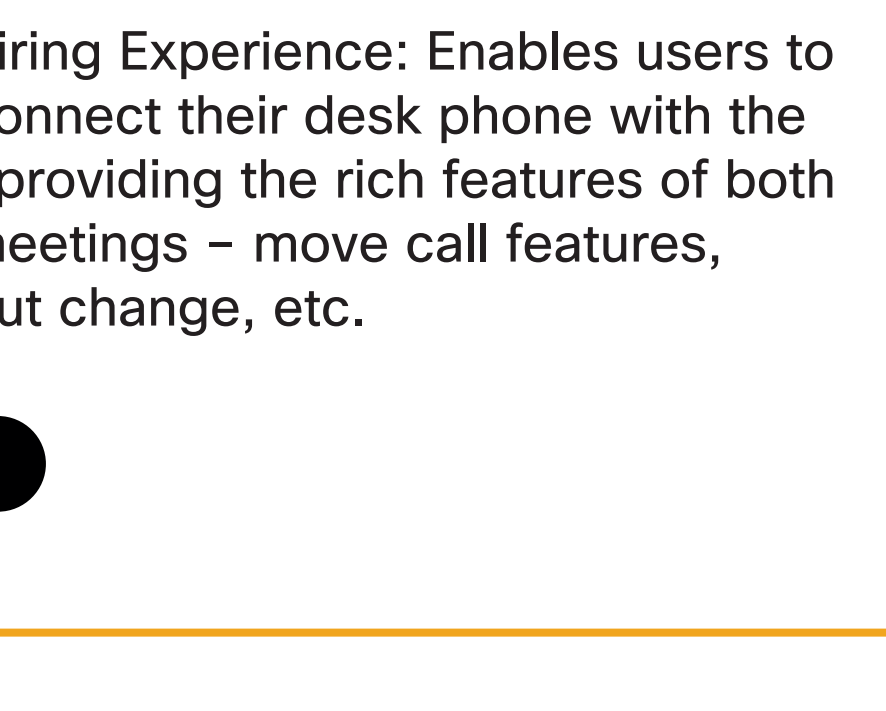
Know More

What's New in Webex Suite Meetings Platform

Copy and share meeting recording links

Copy meeting recording links from the Meeting recap tab and paste to share

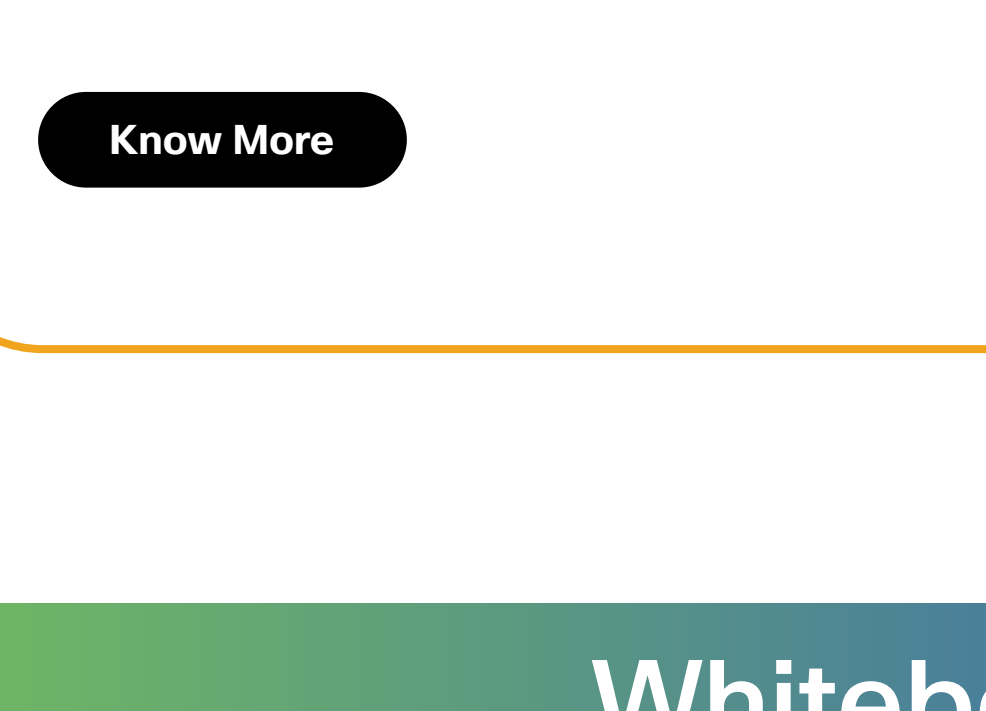
Know More



Download meeting chat & transcripts

Download, save, and share your meeting content from Webex

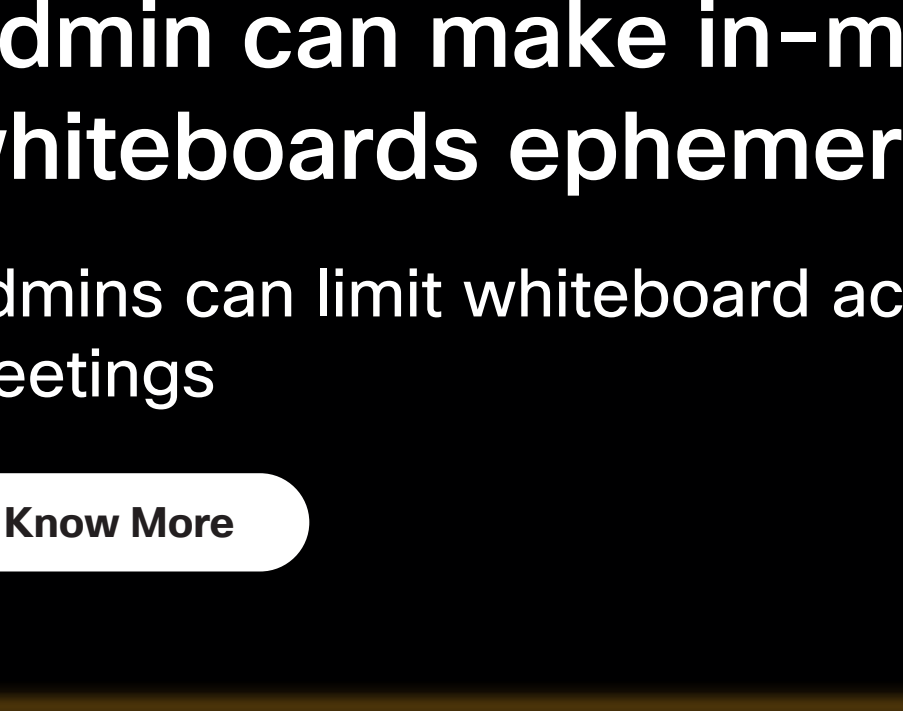
Know More



In-meeting participant chat options

More granular control over chat options in meeting

Know More



Desk phone companion - Phase 1

Seamless Pairing Experience: Enables users to effortlessly connect their desk phone with the Webex app, providing the rich features of both calling and meetings – move call features, meeting layout change, etc.

Know More

In-Meeting options - Annotation & Remote Control

During a meeting, host/co-host can turn on/off "Annotation" / "Remote control" for attendees.

Know More

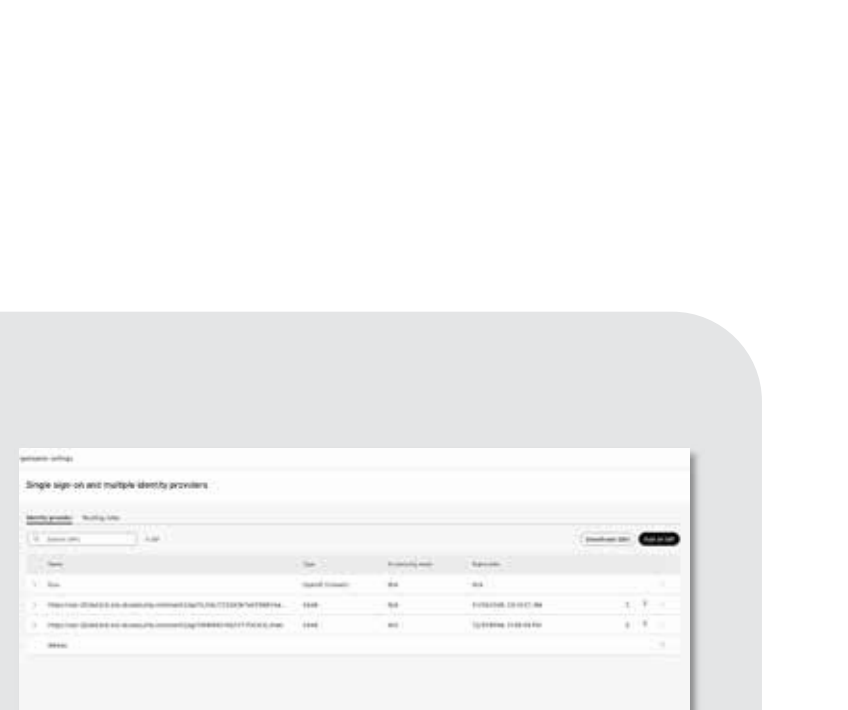


Whiteboard Enhancements

Pen strokes can be on top of objects in a whiteboard

Previously, pen strokes were always at the lowest layer in the whiteboard, which meant users couldn't draw on top of an object.

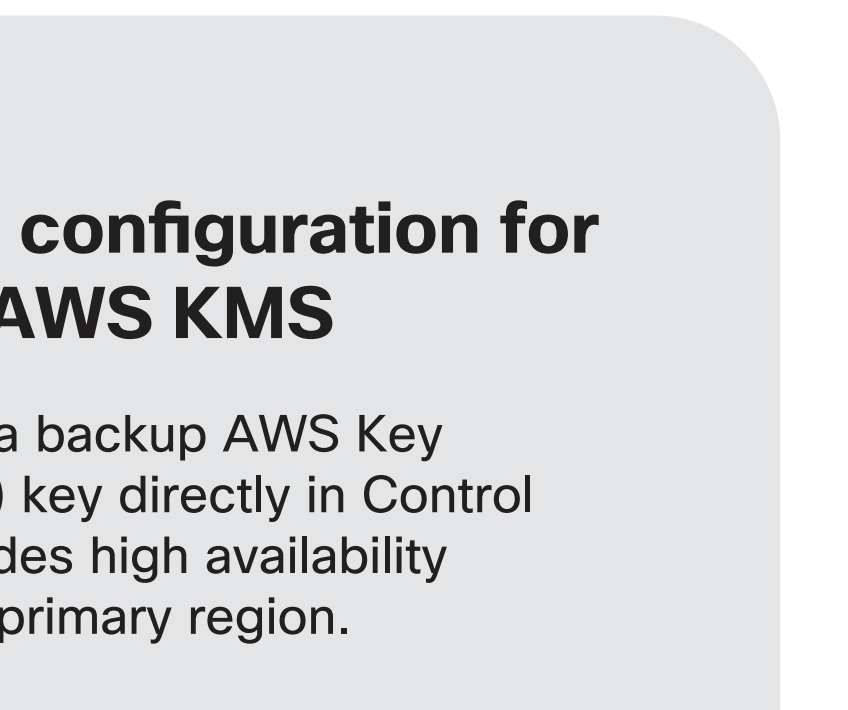
Know More



Admin can make in-meeting whiteboards ephemeral

Admins can limit whiteboard access only within meetings

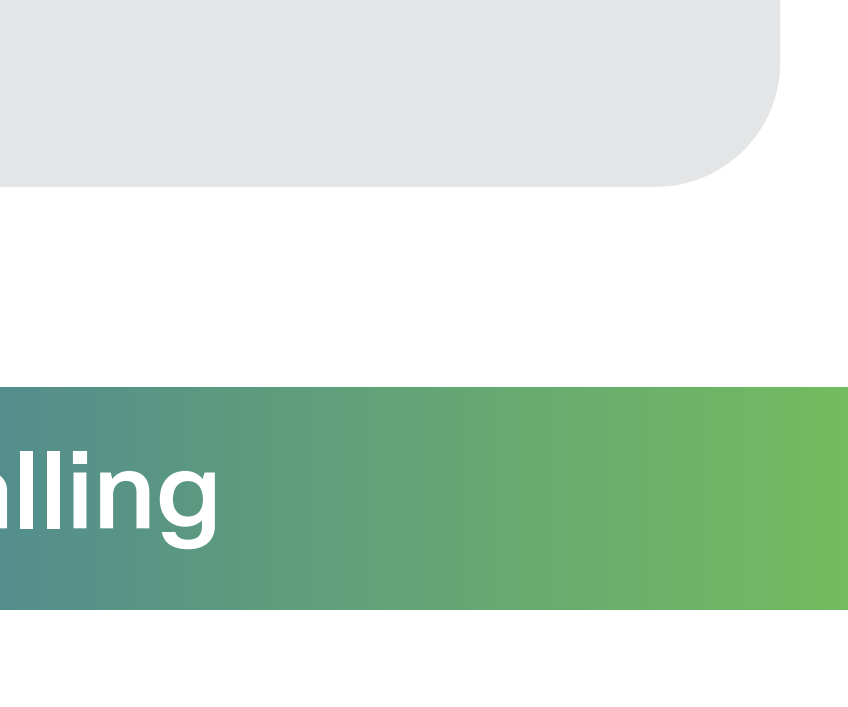
Know More



Admin can block clipboard copy & paste on whiteboards

This feature adds a setting in Control Hub "Allow clipboard access in whiteboards". Once unchecked by the admin, users won't be able to copy text from a whiteboard to clipboard, or paste text from clipboard to whiteboard.

Know More

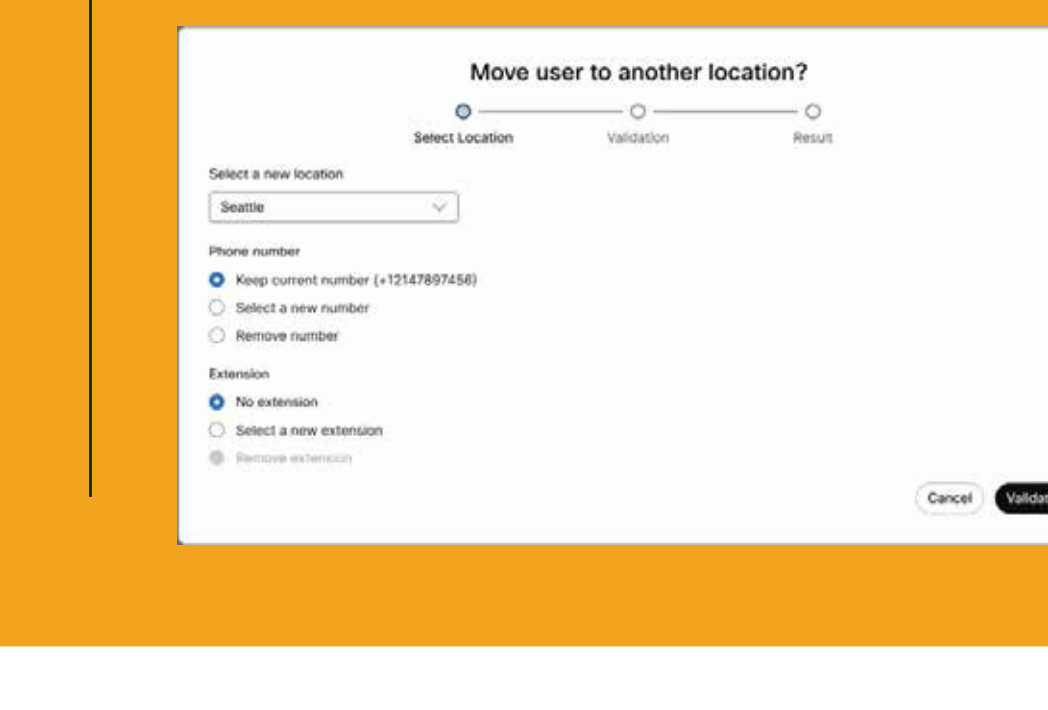


What's New in Webex Control Hub

Multiple IDPs is now available for all Webex customers

Admins can now configure multiple identity providers (IDPs) directly in Control Hub. This allows organizations to support several authentication sources at the same time.

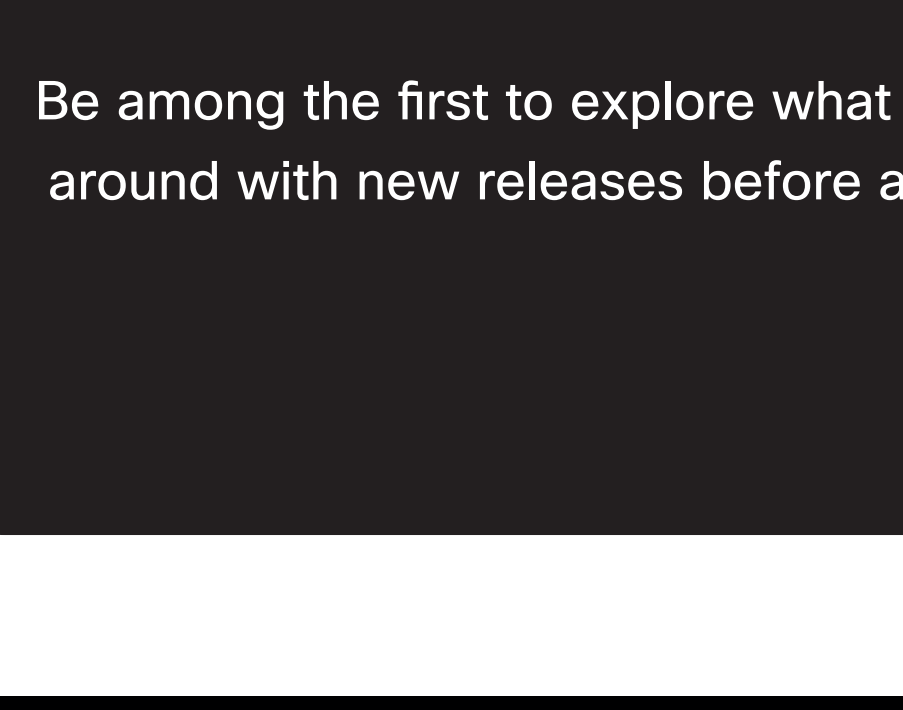
Know More



Enable backup key configuration for high availability in AWS KMS

Admins can now configure a backup AWS Key Management Service (KMS) key directly in Control Hub. This backup key provides high availability during AWS outages in the primary region.

Know More

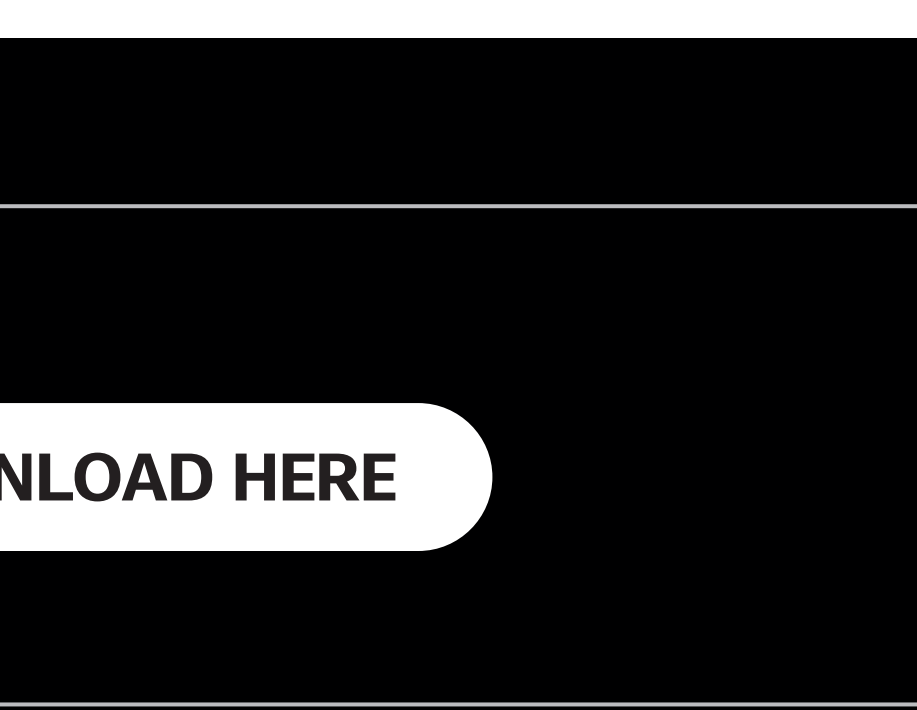


What's New in Webex Calling

Bulk Move Users From One Location to Another

Allow users to move from one location to another and retain their phone numbers

Know More



Get to know the Webex Beta Program

Be among the first to explore what is coming from Webex. You will get to use features and play around with new releases before anyone else. All you need to get started is a Webex account.

Know More

Download Webex App

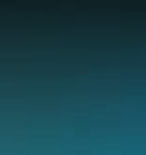
DOWNLOAD HERE

Resources



Webex Ambassador Program

Learn More



Access Webex Help Center

Learn More



Sign-up for Online Classes

Learn More



Keep Reading

Learn More



Recap on Previous Releases

Learn More



Share your Feedback on Newsletter

Share Feedback

Follow us on

webex by CISCO