

What's New in August 2025

A monthly look at what's new and what's coming for the Webex platform

webexone ²⁵

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Resource to help you make the most of Webex

<https://adopt.webex.com>

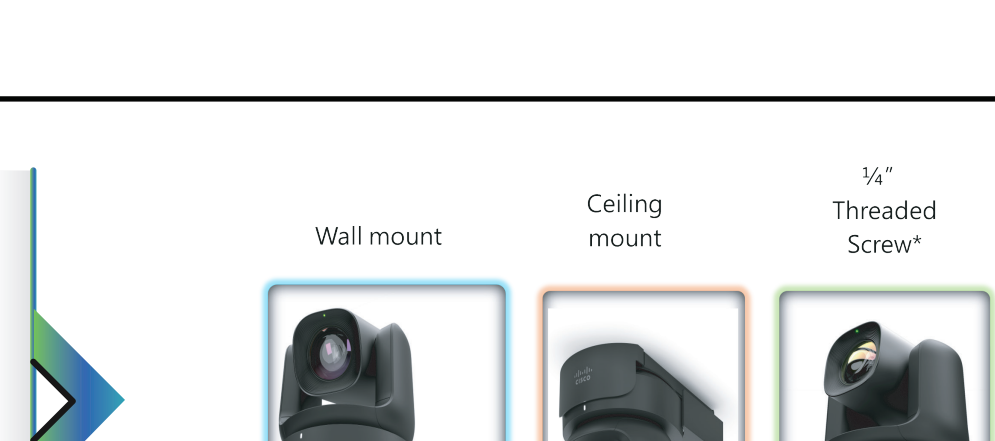


What's New In Room OS

CART: Manual Captions for Webex Meetings on Devices

Devices now consume the manual captions (CART) being generated & show them live on a device as captions in UCF Webex Meetings

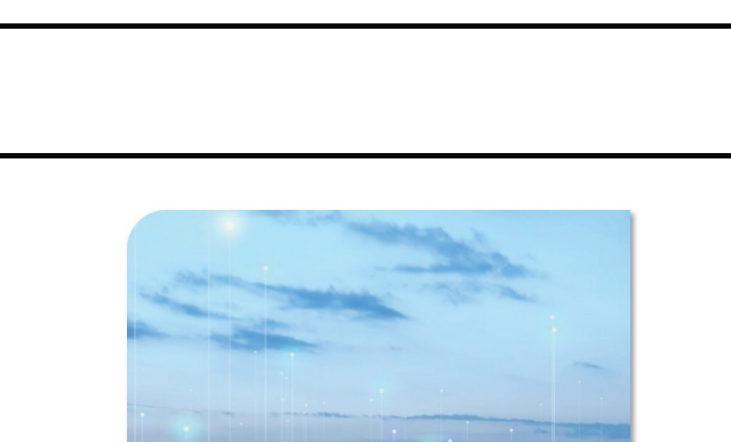
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Support for Cisco Room Vision PTZ camera

Cisco Room Vision PTZ is a video-over-IP tracking camera designed to dynamically track and frame presenters and speakers by combining motorized pan-tilt-zoom with embedded AI.

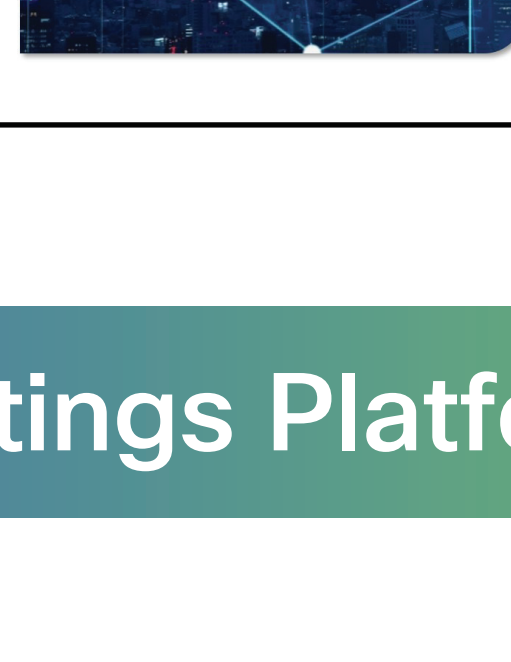
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Support for LLDP network discovery

RoomOS has had support for network discovery using CDP (Cisco Discovery Protocol) for a long time. Now we're adding support for LLDP (Link Layer Discovery Protocol), a vendor-neutral, IEEE 802.1AB standard network discovery protocol. LLDP works across different network vendors, increasing interoperability.

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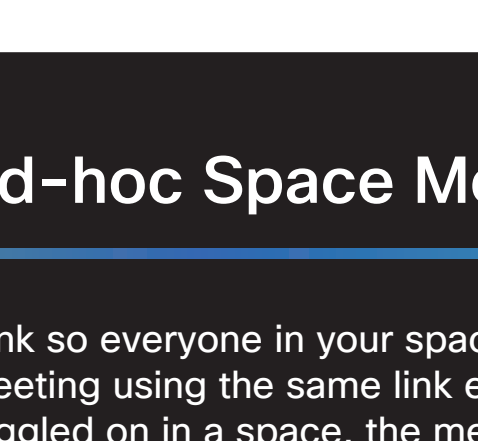


What's New in Webex Suite Meetings Platform

Mobile: Share a whiteboard with people

Just like on desktop, mobile users can now share a private whiteboard with others in their company. Recipients will get a desktop notification and can collaborate on the whiteboard even if there isn't a meeting.

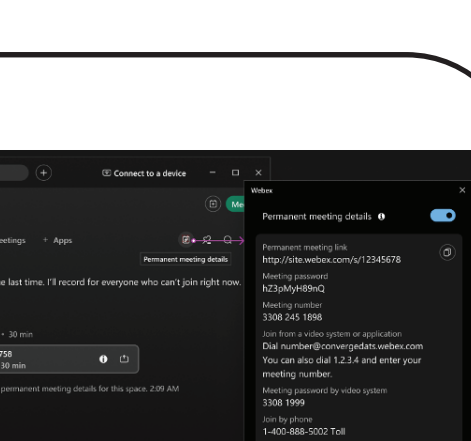
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Share dialog has a fresh new look—Windows and Mac

You'll notice a cleaner design with all your sharing options neatly arranged on the right side. Plus, there's a big, easy-to-spot Share button right in the center, making it even simpler to share.

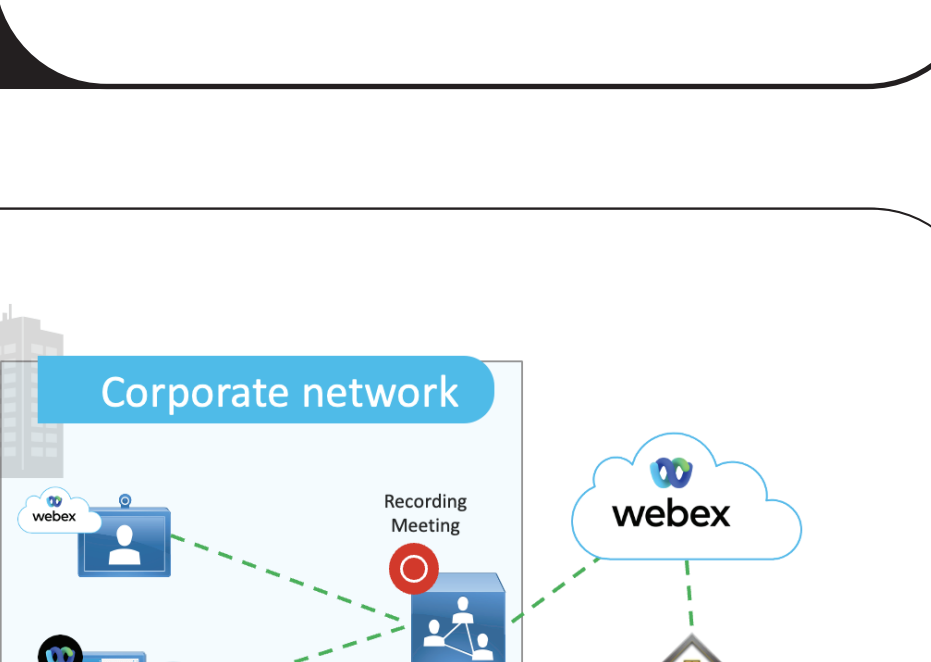
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Permanent Links for Ad-hoc Space Meetings

Create a permanent Webex meeting link so everyone in your space—or anyone you share the link with—can join the meeting using the same link every time. When Permanent meeting details is toggled on in a space, the meeting link never changes, so participants can join, leave, and rejoin as needed.

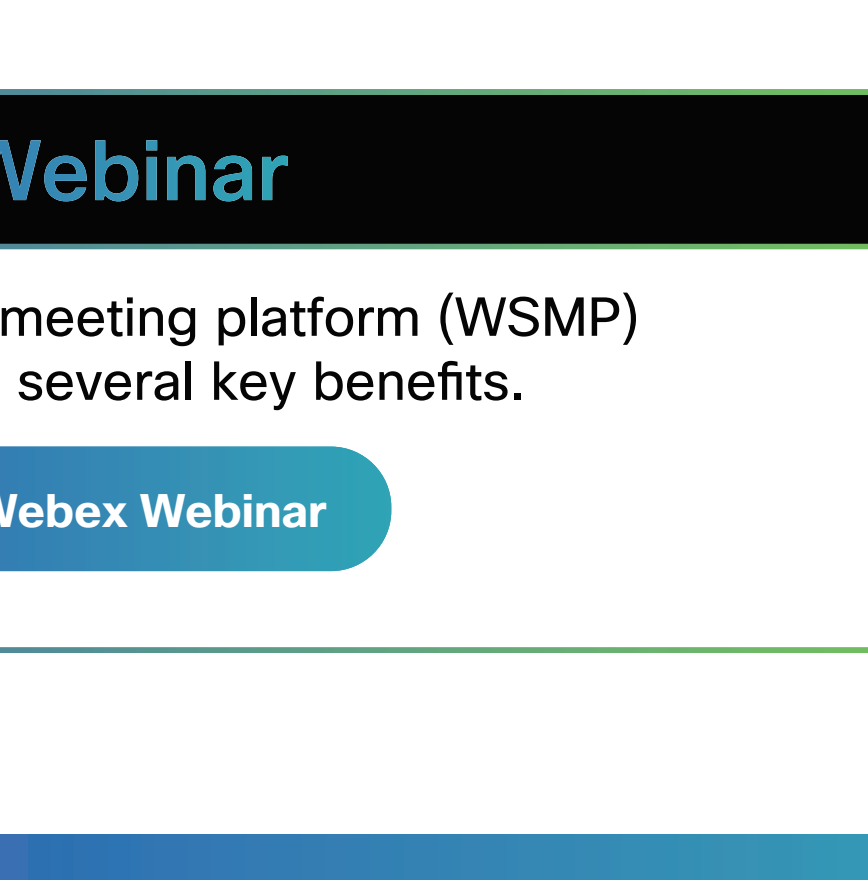
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Did you know?

Video Mesh is gaining new capabilities to do local on-premises recording of Webex Meetings and Video Mesh Private Meetings.

On-premises recording on Video Mesh combines the convenience of recording a Webex meeting with the enhanced security of storing all recorded content on-premises, within the customer's data centers.



What's New in Webex Webinar

Webex Webinar is transitioning to the Webex Suite meeting platform (WSMP) to enhance customer experience by leveraging several key benefits.

Here are some experience changes in the Webex Webinar

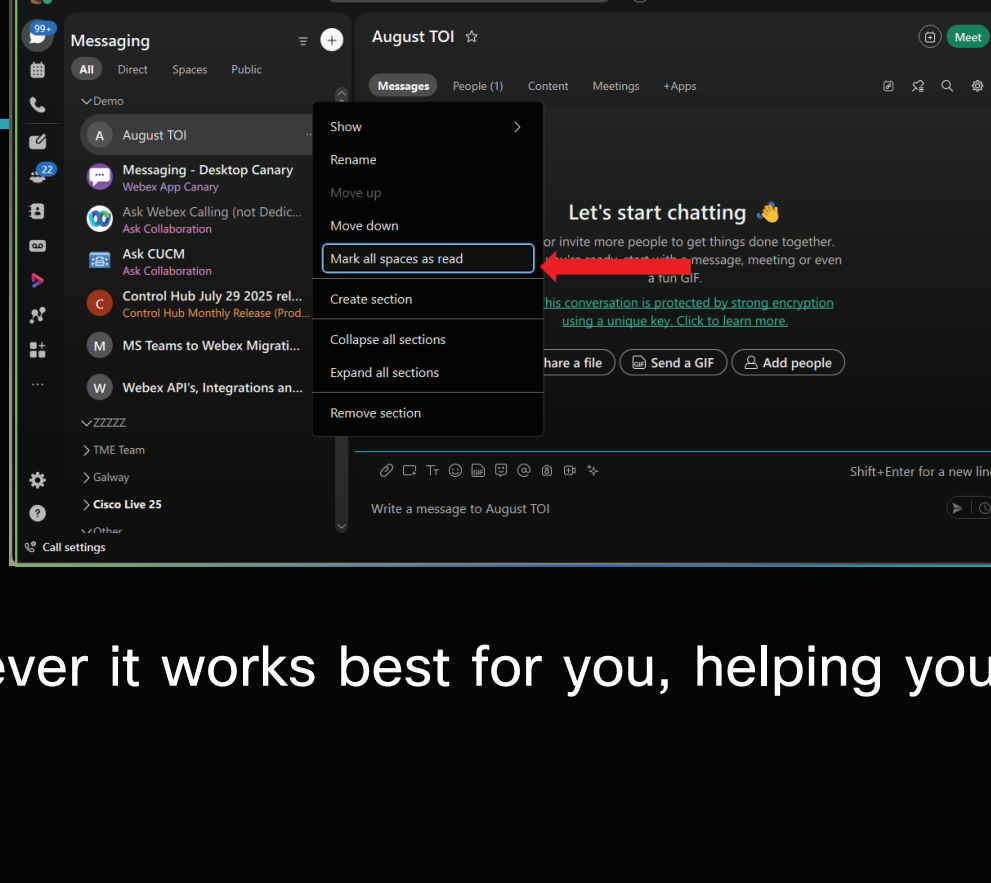
What's New in Webex Messaging Platform

Summarize Unread Messages in a Space (Android only)

Now, the Cisco AI Assistant in the Webex App for Android can create summaries of your chats.

Users can click on Cisco AI Assistant icon in the top right corner to open Cisco AI Assistant panel

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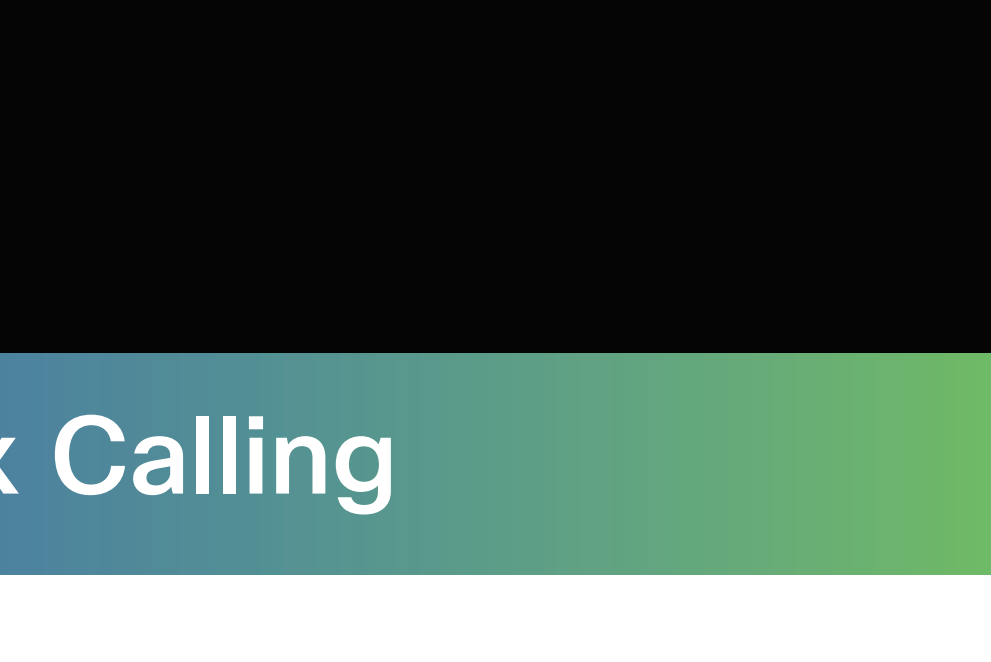


Mark all messages as read

Now, it's easier than ever to manage your spaces and cut down on notification clutter. With the upcoming update, you can quickly mark all your spaces as read with just one click—or focus on a specific section if you prefer.

This way, you're in control and can clear notifications whenever it works best for you, helping you stay organized and focused.

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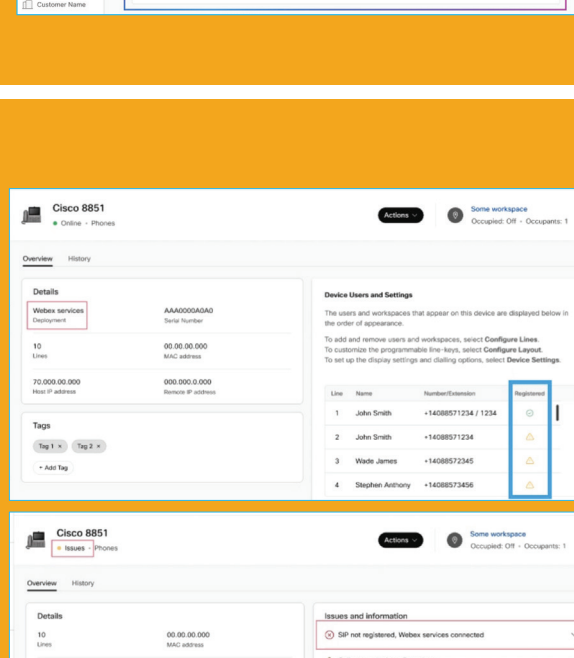


What's New in Webex Calling

Customer Assist: Call Recording Support For Voice Call Queues

Managing call recordings at the queue level streamlines operations by eliminating the need to enable recording for individual agents.

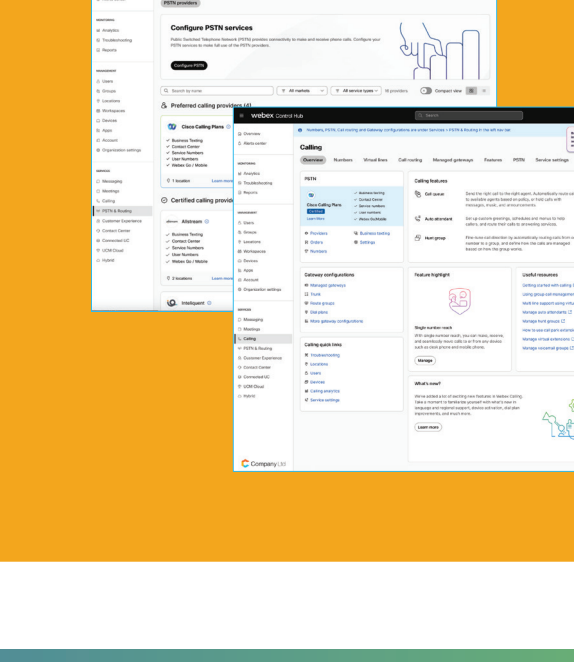
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Control Hub Online Status For Webex Aware MPP & RoomOS Devices

This feature enables MPP devices to connect to the Webex Cloud and RoomOS devices and register to Webex Calling. The Control Hub also displays both the SIP registration status and Webex connection status.

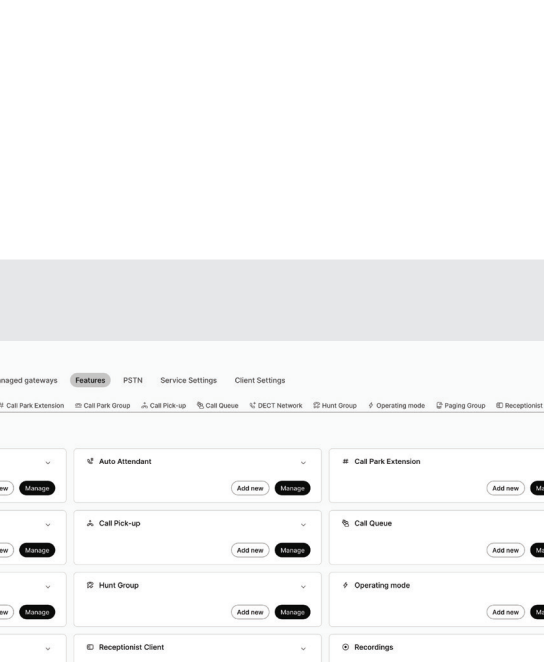
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Exposing PSTN Across the Webex Suite

Moving PSTN to the top Navigation layer in Control Hub for Webex Calling & Contact Center Admins.

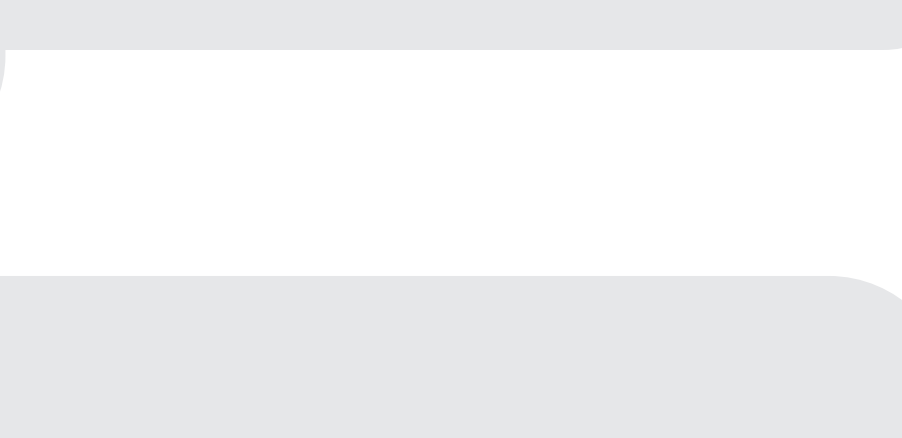
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Webex Calling features page enhancements

Several changes to the features page of Webex Calling have been made to enhance the experience:

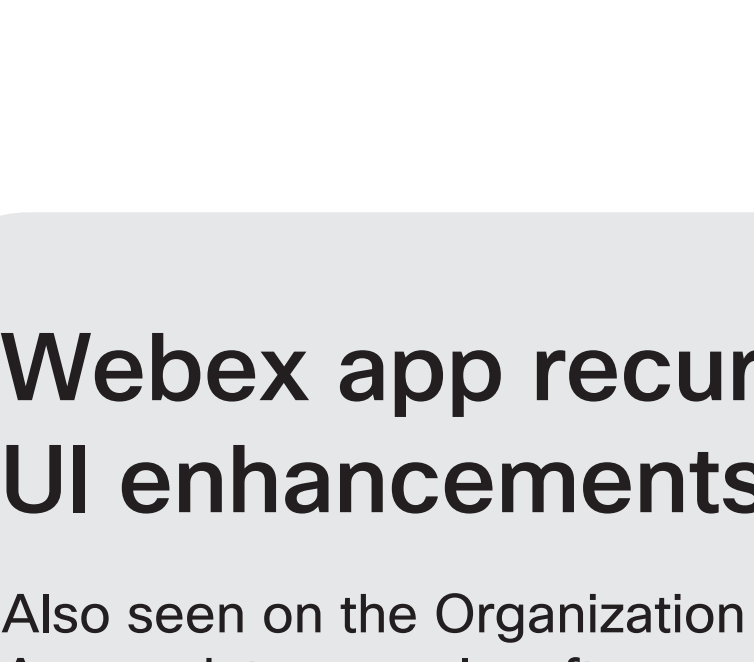
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What's new card enhancement

Every month 6-7 new Control Hub features will be highlighted on the what's new card on the Control Hub overview page. A button will take you to the full what's new in Control Hub article.

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Webex app recurring updates UI enhancements

Also seen on the Organization Settings Recurring Webex App updates panel, software details have been added:

- What version the organization is currently using
- When the organization last updated
- What version is currently available in Latest

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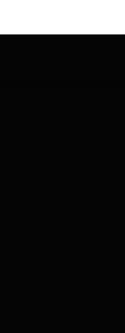
Get to know the Webex Beta Program

Be among the first to explore what is coming from Webex. You will get to use features and play around with new releases before anyone else. All you need to get started is a Webex account.

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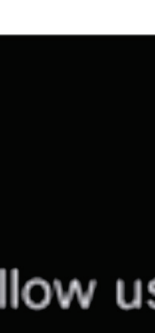
Download Webex App

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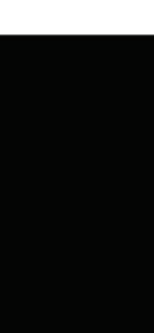
Webex Ambassador Program

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Access Webex Help Center

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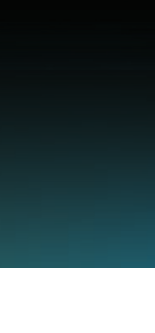
Sign-up for Online Classes

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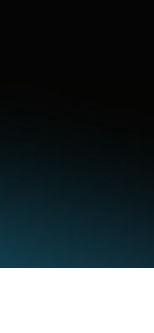
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